



## Data Business Systems

December 2019

To Our Valued Customers;

This notice is a reminder of the timeline for the impending End of Life support for the Windows 7 operating system, PCI rules and regulations and what it all means for you:

Some quick points:

### 1. When will Windows 7 no longer be supported?

- Microsoft has a schedule of when they will no longer release security updates for their operating systems. It was announced that Windows 7 would be added to their end of life list effective 1/14/2020.

### 2. Why does this matter to me?

- When an operating system is no longer being supported by the manufacturer, it means that security updates will no longer be provided after the end of life date is announced. Per PCI standards, an operating system that is in use in an environment that processes credit cards must maintain an up to date operating system and remain protected against potential intrusions. When updates cease, PCI deems this as a potential risk due to lack of updates for potential new threats. You should become familiar with PCI regulations by periodically visiting: <https://www.pcisecuritystandards.org/>

### 3. Is this just affecting POSitouch and Data Business Systems?

- No. This is an industry wide change that is affecting all systems running Windows 7.

### 4. I checked my computer and it is running Windows Embedded PosReady7, is that the same issue?

- No. The end of life (eol) for this version of Windows is scheduled for 10/12/2021.

### 5. What if I do nothing?

- Your system will continue to function after January 14, 2020 however if you participate in scans by an auditing company, you may start to fail these scans as a result of operating on Windows 7 or an older operating system. If a security breach does occur at your location and you are not at the PCI level of security settings, you could potentially be liable for the breach and incur fines.

We completely understand that this change may be coming as an unexpected cost. We are here to continue to answer questions and guide you through this.

Please feel free to call your sales representative at any time to help you navigate this change. If you are uncertain who your rep is, please contact us 800-868-2323 and indicate you are looking for assistance with Windows 7 expiration.

Thank you