



Posi's Plate

Seasonal Tips and Information from Your Point of Sale Specialists

Notes from the Chef

Just like the summertime temperature, in this newsletter we are highlighting several hot topics on the rise in the business community. We discuss the upcoming minimum wage changes, what's new in the credit card world, ways to extend the life of your equipment and ways to use your equipment more efficiently. Speaking of on the rise, you may see a pop up window appear on your Windows 7 machine this August enticing you to download an upgrade to Windows 10. Do not click on this upgrade as it will only be temporary and may cause issues with other versions of the software you are utilizing. If you have questions, please call into our office.

Tim Fogarty

Director of Hospitality Solutions

Specials

Minimum Wage Increase

This summer it's time to raise the minimum wage in some areas. Both the District of Columbia and Maryland have raised the minimum wage effective July 1, 2015. Maryland has increased to \$8.25 an hour and DC has increased to \$10.50 an hour. The minimum wage increase may seem like a simple accounting issue but you need to input the minimum wage into your POSitouch database as well. Having the correct minimum wage is important in calculating many reports such as labor vs sales percentages and to ensure that all tipped employees are meeting the required minimum wage in tips and wages. To follow the minimum wage increase schedule for any state visit www.minimum-wage.org for information. If you need assistance adjusting the minimum wage call Data Business Systems at 703-573-2292 or 1-800-868-2323.

Appetizers

Heighten Security With EMV/P2PE/Passwords

An issue that is continually on the rise is the importance of protecting your credit card data and maintaining proper compliance with PCI regulations. The surest way to accomplish this is to install our P2P solution with the Ingenico devices. These units encrypt the credit card data right at the swipe and provide the most secure method of credit card processing available. They are integrated to your touchscreen so all swipes, including manager cards, are processed through the units, making it a seamless process for your staff. You may have also heard about the implementation of EMV cards in the US and shift of liability occurring in October of this year. The Ingenico devices are capable of accepting the EMV cards using qualified processors.

If you are an older installation of ours, you may want to make sure you have your site surveyed to determine what is needed to maintain your compliance. At a minimum, the passwords on any user that has admin rights and access to credit card information need to be in compliance with PCI regulations. Please contact our office to help you determine what may be needed for your location in order to stay compliant. We are always here to help!

By Tim Fogarty



For Your Convenience: Local People • Local Support

Data Business Systems

Entrees

Prolonging the life of your equipment: Part Two

Heat is one killer of computers causing machines to get slow, freeze, and shut down. It also overworks components and leads to system failure faster. First make sure the computer has at least two inches of ventilation on all sides to allow for proper airflow. Common items that stop airflow because they are stored right near the POS terminals are napkins, menus, and check folios. These items pressed up against the sides of your computers cause heat buildup. The second thing is to keep the vents clean. In order to clean the vents we recommend using canned air. Use bursts of air to clear dust from the vents. Keep a can at each terminal station and add it to the cleaning checklist. This ten second addition will eliminate downtime for the most common problems requiring service.

Power also plays a big part in the lifespan of your computer. Keep your computers plugged into isolated/dedicated outlets. These are installed specifically for your computers; if you don't have them, call us and we can help guide you to getting them installed. A surge protector is a great investment you can make for each machine to keep them safe against power problems. A battery backup is even better since it keeps the machines running during power outages so you can properly shut them down and avoid data loss.

If you would like to have any of these items checked out for you, we would be happy to perform this service. Simply place a call with our hardware department and we can schedule one of our certified technicians to survey your equipment and help keep it in proper working order. Charges may apply.

By Jon Capparelli

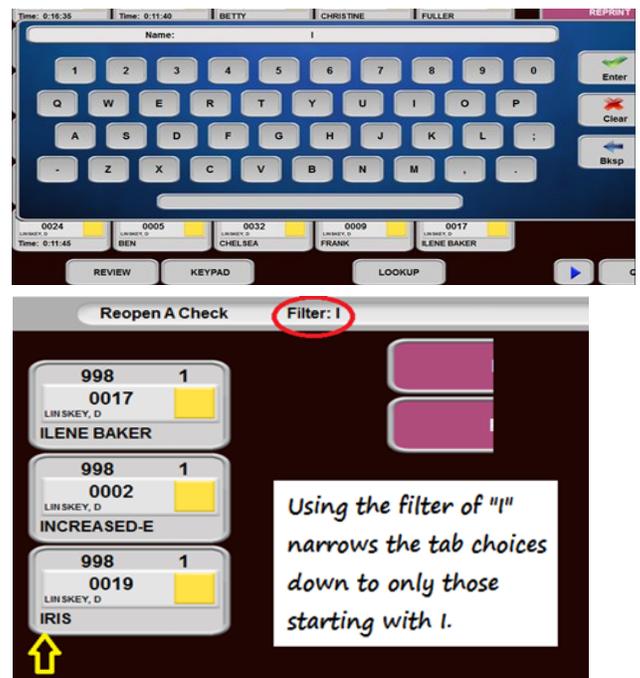
Desserts

Enhanced Lookup Feature

The "Reopen and Take Payment Lookup" feature allows users to sort through open tabs quickly whether it's to ring in more sales or process payment. For example, if you're looking for a tab with the last name "Increased-Efficiency," go to the Reopen screen, select the Lookup button on the bottom of the screen and type in "I." Using this filter will remove from the screen all tabs except those starting with I. If you want to narrow the tab list further just type in more letters until you find the check you need. This feature will allow your staff to spend less time at the terminal and more time focusing on your guests.

Note that this feature has a minimum POSitouch version requirement. Contact our Help Desk to get this feature turned on today!

By Kyle Swanson



Your Point of Sale Specialists since 1977.

Current Versions:

POSitouch: 6.40

TransAction Plus: 7.5.1

Please note, charges may apply for calls to our support center.

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