

Posi's Plate

Seasonal Tips and Information from Your Point of Sale Specialists

Notes from the Chef

As the summer draws to a close, we hope you have enjoyed your vacation season and are feeling refreshed and ready to go. We at DBS are right by your side and ready to tackle fall and all that it has to offer. A lot has happened in the restaurant industry so far this year; from minimum wage and applied gratuity changes to Windows discontinuing support for the XP operating system. The ever evolving digital age means credit card security is becoming increasingly more important especially as technology continues to advance at breakneck speeds. DBS offers solutions that will help you run and protect your businesses. We are excited to be a leader for POS systems and provide you partnership through all of these changes.

Please note that in order to have our newsletter truly correlate with the peak of each season, our next volume will be coming your way mid-January.

Sincerely,

Joel Smith

Director of Support Services

Specials

Washington DC Minimum Wage

Reminder that the minimum wage in Washington DC increased starting July 1st. This increase needs to be reflected in your POSitouch system in order for overtime to calculate properly (Setup/Time & Attendance/T&A Backoffice Setup/ Payroll and Overtime). Contact our helpdesk if assistance is needed.

Point to Point Encryption

Stay ahead of the curve in protecting your customer and yourself. Contact our sales team to find out more about this cutting edge option!



Appetizers

Third Party Partners

As a provider of the POSitouch point of sale system, we always want to insure that our hospitality partners are offered the very best options available to them to address their needs. The POSitouch system is inherently robust and has the added benefit of being designed on an open architecture platform. What does this mean to you? When you invest in a POSitouch system, you are opening the door to endless options including what we refer to as best in business third party partners. Is there an accounting package that you already use and want to incorporate with POSitouch? Chances are that an interface exists or can be developed to allow you to continue using what you like. Whether it is for accounting, payroll, online ordering or a newly designed product, by choosing POSitouch you are keeping all of your options open!



By Tim Fogarty

For Your Convenience: Local People • Local Support



Data Business Systems

Entrees

Customer Displays

The POSitouch Point of Sale system offers several types of customer displays depending on your restaurant's setup and what you are trying to get across to your customers on the other side of the counter. You may just want to provide the items that are being rung up and the total price of the sale along with the amount of customer change. In this case, you might be looking for the display shown in the picture below. Want to jazz it up? How about a display that shows pictures of your menu items? This may help your customer decide while they are standing in line and may



provide upselling opportunities.

The picture on the right shows this option. Either way your POSitouch system can help you help your customers.



By Randy Burn

Desserts

Applied Gratuity Cashout Information

The changed requirements for reporting Applied Gratuities has presented some challenges in adjusting day to day operations in order to smoothly comply with the new regulation. To provide another tool in gathering this information,

| | | | |
|---------------------|---------|---|-------|
| MEMO: TIP ALLOC. | | | |
| TIP POOL /BAR | (1.75%) | 1 | 0.96 |
| | (0.25%) | 2 | 0.14 |
| TOTAL CASH TO REMIT | | | -8.90 |
| TIPS FROM SRVR CHKS | | | 10.00 |
| GRATUITIES | | | 10.00 |
| Sales: 50.00 | | | |
| Csh sls: 50.00 | | | |
| Chg sls: 0.00 | | | |
| Chg tip: 0.00 | | | |
| Tip pct: 0.00 | | | |
| REMIT CASH: | | | -8.90 |

POSitouch has added the ability to show applied gratuity on your employees' front of house cashout report. Regardless of how the check is paid (cash, credit card, etc.), if an applied gratuity is collected on a check, a new line item labeled "GRATUITIES" will show under the TIP ALLOC. section of the individuals' cashout.

Review the example to the left. The "TIPS FROM SRVR CHKS" will show the total of all tips the server has earned. The "GRATUITIES" amount will show only the total of all applied gratuities that were collected. Note that this feature requires updated POSitouch files and has a minimum POSitouch version requirement. Contact our helpdesk to find out more.

By Firmus Conte

Your Point of Sale Specialists since 1977.

Current Versions:

POSitouch: 6.40

Transaction Plus: 7.5.1

Please note, charges may apply for calls to our support center.

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