

Posi's Plate

Seasonal Tips and Information from Your Point of Sale Specialists

Notes from the Chef

Welcome to Posi's Plate! After a cold and snowy winter, the fresh air of spring has brought inspiration to our team resulting in a new look and feel for our newsletter. Just like the seasons, technology is ever changing and this quarterly communication is a great way to stay current on POSitouch features and hardware. Check out our Specials for hot topics which can have a big impact on your restaurant. Appetizers will showcase new options available for your POSitouch system while Entrees will exhibit what hardware has to offer. And Dessert (my personal favorite) offers you some insight into the POSitouch software. We hope you enjoy our new look and we welcome your feedback.

Sincerely,

Nancy Fritz

Helpdesk Manager and Quality Assurance Analyst

Specials

Federal Changes to Applied Gratuities

Beginning earlier this year, new IRS tax rules apply to any applied gratuity you put on a check and affect payroll reporting. Check out our Dessert section for more information on how to track the amount of applied gratuities by users.

Windows XP

Reminder that as of April 8th 2014, the Windows XP operating system is no longer being supported by Microsoft. Contact your sales person for information on how this affects you.

Appetizers

Tablets

The introduction of tablets into the hospitality market has gone a long way in allowing you the flexibility needed to better serve your customer when and where it works best. Whether it is used for patio service, a banquet, a rooftop event, "line busting" or whatever means you can think of, being adaptable is key! When tablets were first being touted in the hospitality industry there was concern over the durability and reliability of the devices. An open architecture solution is a key benefit to having POSitouch as your point of sale system and has allowed us to search through multiple tablets and work with the best in breed. We have tested a variety of options and have found the HP Elite Pad Mobile Solution to be a perfect match for the job. It has a rugged design and provides a great solution if you are contemplating using tablets. Please contact us for further information.



By Tim Fogarty



For Your Convenience: Local People • Local Support

Data Business Systems

Entrees

Sonic Wall

It takes multiple steps to setup and maintain a point of sale system with the required security. One of these important steps is having a robust router in place. We have recently changed the router we supply to the one pictured here. This router enables us to further secure the ports that are in use and to better control both incoming and outbound traffic on your system.

Many applications, including online ordering processes and labor scheduling companies, require incoming and outgoing traffic and we want to make sure that it is secure communication. Even if you are simply processing credit cards and not utilizing another package for online traffic, this router will strongly enhance your security. All new systems will receive this unit and if you are interested in upgrading to this device, please contact your sales person.



By Tim Fogarty

Desserts

Time & Attendance Trac Report

The newest version of the POSitouch TRAC report offers additional information to address the changed tax reporting requirements. With this version, the TRAC report will have an additional line of information showing the total dollar value of Applied Gratuities collected by that user during the period for which the report is run. Note that this will only show for users who have at least one Applied Gratuity during the requested time. The TRAC report is accessed via the Sales Journal report and will show the Applied Gratuities as well as the standard credit card tip information.

Print Options.

Print the Following Reports

<input type="checkbox"/> House Totals	<input type="checkbox"/> Sales Journal
<input type="checkbox"/> Payout Summary	<input type="checkbox"/> ..by Costcenter
<input type="checkbox"/> Drawer Totals	<input type="checkbox"/> Statistics
<input type="checkbox"/> Server Cashout Totals	<input type="checkbox"/> Print Adjustments
<input type="checkbox"/> Server Sales and Tips	<input type="checkbox"/> Eliminate Non-Resettable Totals
<input type="checkbox"/> Menu Listings	<input type="checkbox"/> Trac Report
<input type="checkbox"/> Check Listing by Check #	<input type="checkbox"/> ..include 'This Week' adj. tips
<input type="checkbox"/> Check Listing by Server	<input type="checkbox"/> ..include 'Last Week' adj. tips

Print the Following Cost Centers

<input checked="" type="checkbox"/> Entire House	<input type="checkbox"/> TAKE-OUT	<input type="checkbox"/> PATIO
<input type="checkbox"/> BAR	<input type="checkbox"/> EMPLOYEE MEALS	
<input type="checkbox"/> RESTAURANT	<input type="checkbox"/> GIFT CERT	
<input type="checkbox"/> File Output		

Contact our helpdesk if you are interested in getting this feature or with any questions you may have about the report.

By Michael Wallace

Server: 111-LUKE SKYWALKER	Signature: _____					
	CC	Cash	-Tips Out	+Tips In	Adjustments	Total
Sales	125.63	935.46				1061.09
Tips	50.00	-50.00	0.00	0.00	0.00	0.00
Tip %	39.80	-5.34				0.00
Applied Gratuities:	209.70					

Your Point of Sale Specialists since 1977.

Current Versions:

POSitouch: 6.40

Transaction Plus: 7.5.1

Please note, charges apply for calls to our support center.

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