

# Behind the Line

Seasonal Tips and Information from Your Point of Sale Specialists

## Notes from the Chef

Together, we are facing a truly unprecedented situation. The Global coronavirus pandemic is affecting all of our families, our businesses, our communities and our way of life. Data Business Systems is here to help you get through this difficult time. If you need assistance transitioning your business into a Delivery/Carry-out business we can assist with setting up account information to store customers name, address, phone numbers and even their last order. In addition we also have a standalone EMV capable payment device to help with curbside or delivery. Please contact us for more information. Thank you for all of your support and we will get through this difficult time together!

Sincerely,

Clifton Johnson

Director of Support Services

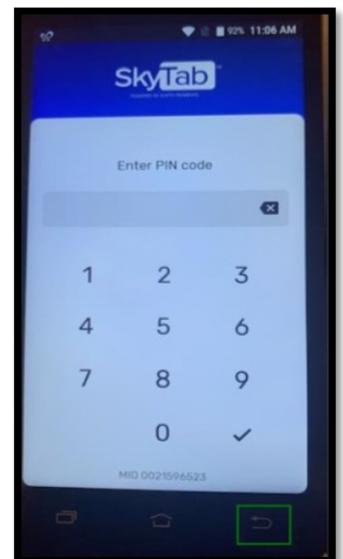
Windows 7 has reached its end of life with Microsoft which means it will no longer receive critical updates required to maintain PCI compliance. Call DBS if you would like more information on upgrading.

### Touchscreen Disinfection

Many people are wearing gloves but the screens on terminals and tablets need the contact from your body's electrical field to register touches, which gloves block. To ensure that screens are a minimal point of spread for viruses or illness we at DBS suggest cleaning the screens regularly but have found that some harsh cleansers can damage the screens. So how do you clean the touchscreens safely? Clean the screens with a mix of 70% isopropyl alcohol, more commonly know as rubbing alcohol, or products that use the same concentration. Avoid paper towels in favor of microfiber towels as paper towels can scratch the surface. Spray the solution directly on the cloth and not on the screen. Finally, remember that diligent hand washing is just as imperative as screen cleaning in order to keep yourself and those around you healthy.

## Skytab

Have you been looking for that 1 device that can revolutionize how ordering and paying is done in your restaurant? POSitouch's Skytab may be just what you need. The Skytab devices are ordering and EMV payment devices in one. With state-of-the-art hardware and intuitive software, these devices provide the ability to start a check, place orders, and process payment using EMV technology all tableside. A choice between two interfaces allow an option between using Skytab's simple ordering and payment platform or setting up POSitouch and utilizing the traditional terminal interface. This easy to use payment device has the ability to split checks and add tips without ever taking the credit card out of the customer's possession. They can also rate their dining experience, send e-receipts or print receipts directly from the Skytab device. These incredible devices are fully integrated with your POSitouch system and Lighthouse Business Management system.. Skytab accepts EMV, NFC (such as Applepay), and swiped card payments. Call you sales representative today to schedule a demonstration at 1-800-868-2323.



Data Business Systems

For Your Convenience: Local People • Local Support

# Meet Our Staff: George Danker

What is your position and how long have you worked for DBS?

I have been with Data Business systems since March 2018 as a Programmer Analyst.

What do you love about working for Data Business systems?

I love being out of the office visiting our valued customers and meeting new people so that I can also pair voices with faces. Whether it is a simple follow up, training, live support, or working with people, I enjoy giving them value on their investment.

How many years have you been in the Hospitality business?

I grew up in the business – my Father operated 2 restaurants for a number of years in Washington, DC. I myself managed various restaurants for 17 years before using the 'other half of my brain' with programming and managing the implementation of point-of-sale systems since 2004.

What one meal could you eat every day for the rest of your life and why?

Pizza with all of the fixins' because it basically has all of the main food groups: grain, dairy (cheese is my favorite), meat/protein, fruits, and vegetables. Plus it is tasty and eating the same food every day is not good for you, so you might as well enjoy!

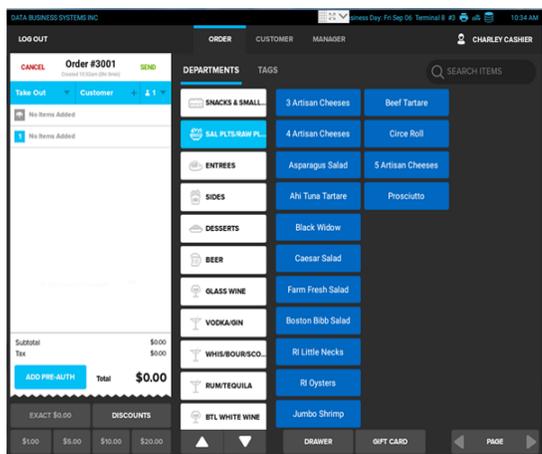
Favorite Hobbies?

Spending time with family (especially my grand kids), meeting and conversing with people, and video games!



# Introducing CirroTouch

Cirro clouds are found at the highest elevations in the atmosphere, and that is where your business will soar to with CirroTouch POS. This system is light enough to fill any niche from cafes, catering operations and food trucks, but powerful enough for full service bars and restaurants to succeed as well. You will have control of your business from anywhere in the world as CirroTouch's features can be accessed from anywhere with internet access. You will be able to create and edit menus, adjust employee records and schedules, get up to the minute reports and many more functions. You will also be able to subscribe to automatically receive any report you need emailed directly to you and any other members of your leadership team. CirroTouch comes with built in tools



to allow you to take control of your site's online presence through one portal rather than having to jump from platform to platform, as well as construct targeted marketing campaigns to reach out to your guests.

CirroTouch comes ready for online ordering to expand your business' reach to a larger market. Other online services include a built in reservation service with the ability to take reservations online, and to reach out to the guests via SMS, phone, or email from the system. Gone are the days of individual services for your reservations, online ordering, scheduling, and many more. CirroTouch POS combines all the necessities that any hospitality operation requires to reach new heights of success in one easy to use platform. Contact your DBS sales representative for a demonstration today.

By Ben Segal

**Your Point of Sale Specialists since 1977.**

Current Versions:

POSitouch: 6.41

TransAction Plus: 7.6

Please note, charges may apply for calls to our support center.



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